



uTrack 24

Firmware 2469 Release Notes

Updating the Firmware on your uTrack 24

Please refer to the uTrack 24 User Manual for instructions on how to update the Device. The uTrack 24 user's manual is available at www.cymaticaudio.com/downloads

The uTrack 24 can perform a firmware update using one of two different methods:

- A USB connection
- A connection to your local area network.

Note: When using the network connection to update the firmware, if the web page based updater is not responding and it looks like the firmware update has frozen, please wait about 5 minutes, then power cycle the uTrack 24.

Firmware Build 2469 (April 2015)

Firmware build 2469 incorporates all new features of previous firmware builds, as well as the following new features and fixes:

New Features

Support for uRemote: The new firmware adds support for the 'uRemote' remote control software, available for iPad, iPhone, OS X and Windows. For more information on uRemote, please visit www.cymaticaudio.com/downloads

New Metering Scale: Firmware build 2469 changes the metering values of the uTrack 24, in order to provide you with more accurate metering. The new metering works as follows:

Channel Focus Mode: The -20dB LED illuminates when the signal reaches a level between -18dB and -20dB

Channel Focus Mode AND 24CH Metering Mode:

- The orange LEDs illuminate when the signal reaches -9dB.
- In Playback mode, the red “overload” LED illuminates when the signal reaches -.25 dB
- In recording mode, the red “overload” LED illuminates when the signal reaches -3 dB

Bug Fixes

- Fixed an issue with displaying a long IP address name in the screen display
- Fixed an issue with loading mixer settings at startup
- Removed blinking LED for armed channels at the start of recording

Firmware Build 2136 (December 2014)

Firmware build 2136 adds the following new features to your uTrack 24:

Autoplay: The uTrack 24 now contains a new “Autoplay” function when it is booted up.

If one of the two “#PLAYLISTS” folders contains a playlist file that is named ‘autoplay.play’, this playlist will automatically be loaded and playback started, when the uTrack 24 is powered up.

Separate Channel Pair Assignments: Stereo output channel pairs can now be selected separately, for both 44.1/48 kHz playback mode (24 channels) and for 96/88.2 kHz playback mode (8 channel)

Instant playback:

When a song is selected for more than 2 seconds, it will be preloaded in order to start playback without delay. Note that the “Pre-recording” feature needs to be disabled in the device Menu for the function to work.

Skip forward / backward in playback loop:

When in playback loop mode, the skip forward/backward buttons will cause the playback cursor to jump to the next or previous marker respectively to the beginning of the song if no marker is available.

Channel Focus Mode Level Meters: Level meters are now also enabled in playback loop mode.

Hard Drive Sleep Mode Bypass: An always on “stay awake” function has been added, in order to keep certain hard drive models from going into sleep mode when used with a uTrack 24.

Known Issues

The uTrack 24 exhibits the following known issues when used with the 2469 firmware.

Issue ID: 10503

Issue: Synchronization to External Clock is currently not supported when using as USB Interface under OSX.

Workaround: No workaround is present at this time. Issue will be corrected in future firmware update.

Issue ID: 10504

Operating System: Mac OSX

Issue: USB Interface Mode (Streaming Mode) under OSX: 96 or 88.2 kHz sampling rates are currently not supported.

Workaround: 88.2kHz and 96kHz sample rates while streaming will be available in a future firmware update.

Issue ID: 10518

Operating System: iOS (iPad / Auria App)

Issue: When creating a new project in Auria while the uTrack 24 sample rate doesn't match the sample rate set in Auria, audio clicks might occur.

Workaround: Disconnect the uTrack 24 from the iPad and then reconnect or reboot the uTrack 24

Issue ID: 10519

Issue: Unable to change uTrack 24 sample rate from within Mac OSX DAW application

Workaround: Use the OS X "Audio and MIDI Setup" to change the sample rate

Issue ID: 10543

Issue: When in Playlist Mode, the "wait time" set in the playlist only begin counting down after the song has finished loading

Workaround: Wait time in playlist should be set 3-4 seconds shorter

Issue ID: 10544

Symptom: When using as USB Interface in Windows and playing back audio at 88.2kHz, audio clicks might occur

Workaround: No workaround is present at this time. Issue will be corrected in future firmware update.

Issue ID: 10577

Issue: Not all uTrack 24 error messages are displayed on uRemote software

Workaround: When playback or recording does not occur as expected, please observe the front panel display of the uTrack24 for error messages.

Issue ID: 10685

Issue: Browsing connected USB drive folders in uRemote occurs slowly with some folders

Workaround: No workaround is present at this time. Issue will be corrected in future firmware update.